



HALIFAX HEALTH

HALIFAX HEALTH – PATIENT ASSISTANCE

Located in Halifax Health Medical Center

303 N. Clyde Morris Blvd., Daytona Beach, FL 32114

Phone (386) 425-4019 • Appointment Line (386) 254-4000 ext. 3238

FAST FACTS

Halifax Health provides support, in part funded by area taxpayers, to assist with hospital care for individuals, without insurance or funds, who are residents of the Taxing District. You may be eligible for this support if you can establish that:

- You have no insurance coverage.
- You meet residency requirements based generally on having lived at least three (3) previous months within the Halifax District, which extends generally from Harbor Oaks to the Flagler County line, east of I-95.
- You meet income criteria based on documentation that during the past three (3) months you have income at, or below, 200% of the Federal Poverty Level (which is adjusted annual in March).
- You are not eligible for Medicaid or other public or private programs. We will help check your eligibility and assist in the application for Medicaid process if qualified.

WHAT WE PROVIDE:

- Inpatient and outpatient hospital care at Halifax Health Medical Center.
- Visits to physicians at the Halifax Health – Community Clinic, Halifax Health Emergency Department for emergency care, and laboratory, rehabilitation and imaging services at Halifax Health Medical Center as authorized by an approved physician.
- Based on medical condition, prescribed drugs covered by Halifax policy, issued at a designated Halifax pharmacy, subject to a \$7.00 processing fee.
- Specialty services are not covered including ambulance transportation, cosmetic, bariatric, dental care, pain management, specialist office visits, vision care, home health care, chiropractic care, mental health care and hospice. Flat rate services, or services due to complications from these services, are not eligible for financial assistance.
- Halifax Anesthesiology Associates will write-off two-thirds of surgery charges. The adjusted amount after the HHPA write-off is the patient's responsibility. A payment plan can be set up with their office by calling (386) 254-1266.
- HHPA does not cover radiology or pathology bills.
- Obstetric services are usually covered under the Medicaid or our Obstetric Flat Rate Program and therefore do not generally qualify for financial assistance.
- HHPA does not cover services over 60 days old.

YOUR RESPONSIBILITY:

In order to qualify for Halifax Health – Patient Assistance you must provide us with documentation which includes, but is not limited to, the following:

- Proof of residency in the Halifax Health Taxing District for a minimum of the previous 90 days. (Must provide 3 months consecutive mail, preferably different sources. Mail from Halifax Health will not be accepted.)
- Picture Identification (Driver's License, Social Security Card, Florida ID Card).
- Proof of Finances (income and assets) which may include: tax returns, pay stubs, W2 forms, bank statements, rent/mortgage payments (property disclosure), credit card debt(s) or payments, utility expenses, and any other pertinent expenses/documentation as required under the program to validate income and/or expenses.

In order for us to meet the needs of all applicants, if you are more than 10 minutes late for your appointment you will be asked to reschedule.

If you do not have, or are unable to bring, suitable information with you for your initial application, you will have 10 days from the date of the application to provide the missing information. If your documentation is not returned, you will have to wait 90 days to re-apply for the program. It may take up to 5 working days from the receipt of all required information to validate and issue your Patient Assistance card.

Please be advised that Halifax Health – Patient Assistance is not an insurance plan or policy. This program is only valid at approved providers. If you choose to seek care at a provider that was not approved by the program you will be responsible for all charges incurred.

We are happy to answer your questions.

Program administered by:
**HALIFAX HEALTH PATIENT BUSINESS &
FINANCIAL SERVICES**

"The Revenue Cycle People"